

BLAKELY SOKOLOFF TAYLOR & ZAFMAN LLPA LIMITED LIABILITY PARTNERSHIP
INCLUDING LAW CORPORATIONS

TELEPHONE (408) 720-8300

FACSIMILE (408) 720-8383

BSTZ_MAIL@BSTZ.COM
WWW.BSTZ.COM

INTELLECTUAL PROPERTY LAW

1279 OAKMEAD PARKWAY
SUNNYVALE, CA 94085-4040OTHER OFFICES
LOS ANGELES, CA
ORANGE COUNTY / COSTA MESA, CA
PORTLAND / LAKE OSWEGO, OR
SEATTLE / KIRKLAND, WA
DENVER / ENGLEWOOD, CO**FACSIMILE TRANSMITTAL SHEET****RECEIVED
CENTRAL FAX CENTER****JUN 27 2006**Number of pages including this sheet: 7Deliver to: Exmnr. Benny Quoc Tieu - UNITED STATES PATENT & TRADEMARK OFFICEFax No.: 571-273-8300From: Kevin G. Shao, Reg. No. 45,095Date: June 27, 2006Operator: David CastroApplication No.: 10/675,180Art Group: 2614Filing Date: Sept. 29, 2003Conf. No: 1110Inventor: Andrew T. BuseyEntitled: AN AUTOMATIC CALL DISTRIBUTION SYSTEM USING COMPUTER NETWORK-BASED
COMMUNICATIONAttorney Docket No.: 4068P009D

Enclosed are the following documents:

<input checked="" type="checkbox"/> Amendment/Response (<u>6</u> pgs)	<input type="checkbox"/> Declaration & P of A (<u> </u> pgs)	<input type="checkbox"/> Reply Brief (<u> </u> pgs)
<input type="checkbox"/> Appeal Brief (<u> </u> pgs) (in triplicate)	<input type="checkbox"/> Drawings: # of sheets w/ <u> </u> figs.	<input type="checkbox"/> Small Entity Statement
<input type="checkbox"/> Utility Application (<u> </u> pgs)	<input type="checkbox"/> Month Petition re Ext. of Time	<input type="checkbox"/> Rsp. to Notice of Missing Parts (<u> </u> pgs)
<input type="checkbox"/> 1.53(b) Cont. Application (<u> </u> pgs)	<input type="checkbox"/> IDS & PTO 1449 (<u> </u> pgs)	<input type="checkbox"/> Transmittal Letter (<u> </u> pgs) (in duplicate)
<input type="checkbox"/> 1.53(b) Divisional Application (<u> </u> pgs)	<input type="checkbox"/> Issue Fee Transmittal (<u> </u> pgs)	<input type="checkbox"/> Fee Transmittal (<u> </u> pgs) (in duplicate)
<input type="checkbox"/> 1.53(b) CIP Application (<u> </u> pgs)	<input type="checkbox"/> Notice of Appeal (<u> </u> pgs)	<input checked="" type="checkbox"/> Deposit Account Authorization
<input type="checkbox"/> 1.53(d) RCA Transmittal (<u> </u> pgs)	<input type="checkbox"/> Petition re (<u> </u> pgs)	<input type="checkbox"/> Other:
<input type="checkbox"/> PCT Application (<u> </u> pgs)	<input type="checkbox"/> Power of Attorney (<u> </u> pgs)	<input type="checkbox"/> Other:
<input type="checkbox"/> Provisional Application (<u> </u> pgs)	<input type="checkbox"/> Declaration by Inventor(s) (<u> </u> pgs)	<input type="checkbox"/> Other:
<input type="checkbox"/> Assignment & Cover Sheet (<u> </u> pgs)	<input type="checkbox"/> Supplemental Declaration (<u> </u> pgs)	<input type="checkbox"/> Other:
<input checked="" type="checkbox"/> Certificate of Transmission by Fax	<input type="checkbox"/> Preliminary Amendment (<u> </u> pgs)	<input type="checkbox"/> Other:

CERTIFICATE OF TRANSMISSIONI, David Castro, hereby certify that this correspondence is being facsimile transmitted to the U.S. Patent and Trademark Office on: June 27, 2006 by: David Castro

David Castro

IF YOU SHOULD EXPERIENCE ANY DIFFICULTY IN RECEIVING THIS TRANSMISSION, PLEASE CONTACT THE ABOVE NAMED OPERATOR AT (408) 720-8300.

CONFIDENTIALITY NOTE

The documents accompanying this facsimile transmission contain information from the law firm of Blakely Sokoloff Taylor & Zafman LLP that is confidential or privileged. The information is intended to be for the use of the individual or entity named on this transmission sheet. If you are not the intended recipient, be aware that any disclosure, copying, distribution, or use of the contents of this faxed information is prohibited. If you have received this facsimile in error, please notify us by telephone immediately so that we can arrange for the retrieval of the original documents at no cost to you.

Atty. Docket No. 4068P009D

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

RECEIVED
CENTRAL FAX CENTER**JUN 27 2006**

In Re Application of:

Andrew T. Busey

Examiner: Benny Quoc Tieu

Serial No.: 10/675,180

Art Unit: 2614

Filed: Sept. 29, 2003

Confirmation No.: 1110

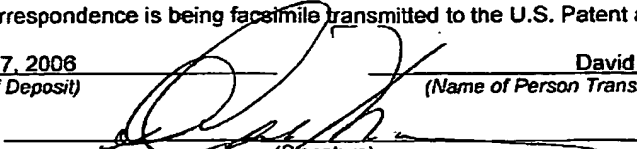
For: AN AUTOMATIC CALL DISTRIBUTION
SYSTEM USING COMPUTER NETWORK-
BASED COMMUNICATIONMail Stop Amendment
Commissioner for Patents
PO Box 1450
Alexandria, VA 22313-1450**AMENDMENT AND RESPONSE TO THE OFFICE ACTION**

Sir:

In response to the Office Action dated March 27, 2006, Applicant respectfully requests that the Examiner enter the following amendments and consider the following remarks.

CERTIFICATE OF TRANSMISSION

I hereby certify that this correspondence is being facsimile transmitted to the U.S. Patent and Trademark Office on:

June 27, 2006
(Date of Deposit)David Castro
(Name of Person Transmitting Correspondence)
(Signature)